

## Governors Executive Order for Explosion Victims

### New Information

Acting Governor, Abel Maldonado, has issued Executive Order S-14-10 authorizing the Department of Motor Vehicles (DMV) to waive certain fees and penalties for victims of the explosion in San Mateo County.

Residents of San Mateo County that lost a vehicle salesperson license, registration cards, certificates of number, titles, license plates, or other registration documents as a result of the explosion may apply for replacement of these items and the replacement fee will be waived.

Registration penalties and/or transfer penalties will be waived for any resident of the above county who suffered a loss of such registration or ownership as a result of the explosion.

### Procedures

Have customers complete a Statement of Facts (REG 256) for vehicle/vessel registration transactions indicating how they were impacted by the explosion, for example, “The title to this vehicle was destroyed in the 2010 San Mateo County explosion”, and attach the REG 256 to the application for replacement.

Vehicle salespersons who have suffered a loss of their salesperson’s license due to the explosion in San Mateo County are encouraged to contact the Individual Licensing Unit at (916) 229-3128 for a duplicate salesperson license. The Occupational Licensing Unit will fax a temporary permit to the salesperson’s employer and send a replacement salesperson photo license to the applicant without requiring the salesperson to go to a DMV field office.

Business owners (occupational licensees) who have suffered a loss of their permit or DMV supplies due to the explosion in San Mateo County are encouraged to contact a local DMV licensing inspector for a replacement permit and DMV supplies that they may need to resume business.

### Background

A significant number of residents and businesses have been affected by the explosion. Many customers may be unable to submit their applications in a timely manner due to unrecoverable loss of documents, property loss, forced evacuation, fire fighting and/or providing emergency services.

### Reference

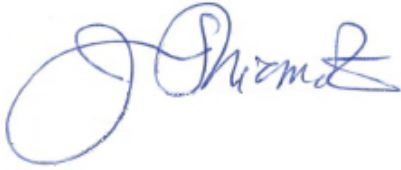
*Executive Order S-14-10*; <http://gov.ca.gov/press-release/15951>

**Distribution**

Notification that this memo is available online at [www.dmv.ca.gov](http://www.dmv.ca.gov) under Publications was made via California DMVs E-Mail Alert System in September 2010.

**Contact**

Call the DMV Customer Communications Section at (916) 657-6560 for further clarification of this memo. Upon request, this document can be produced in Braille or large print.

A handwritten signature in blue ink, appearing to read "J Shiimoto". The signature is stylized with a large loop at the beginning and a cursive script for the rest of the name.

JEAN SHIOMOTO, Deputy Director  
Communication Programs Division